

Notice of References Cited		Application/Control No.	Applicant(s)/Patent Under Reexamination 09/865,827 SIMPSON ET AL.	
		Examiner	Art Unit	Page 1 of 1 Vivek D. Koppikar 3626

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	"New Software Enables Self-Service Transactions for Group Life/Health;" By Ara C. Trembly; published in Technology on March 4, 2002, p. 34.
	V✓	"Cutting Out the Middleman;" May 31, 1999; ISSN: 0893-8202; National Underwriter Life & Health-Financial Services Edition, Volume 103, Number 22, p. A15.
	W✓	"Automating Collision claims;" May 1994; Lafferty Ltd. Insurance Industry International; p. 13.
	X✓	"Revenge of the Bricks; by Ron Panko; Gale Group, Inc.; A.M. Best Company, Inc. Best's Review; No. 1, Volume 102; Page 27; ISSN: 1527-5914. IAC-ACC-NO-74938853.

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.